# UNLOCKING PROCEDURE
# AVN5495/AVN5435/AVN5500

*ATTN: All **AVN** units do not have an **Electronic serial number,** will need to physically pull out unit to get serial number and make sure unit is registered*

## Please have the following information before calling the Service Department at (1-888-557-8278):

- Dealer account number {Applies to Eclipse Dealers ONLY}
- Customer First and Last name.
- Model Number.
- Serial Number
- 6 digit Security Code.

- After it says to "**CALL 800**" on screen

- Press and hold at the same time **CONTINUE** and **MENU** button
  [Located on the left hand-side]

- While Holding **CONTINUE** and **MENU** button

- Press the **MENU** button **5 times continuously**
  [Located on the right hand-side]

- Under Code # is the 6 digit code

- Enter new code by using touch screen

- After entering the unlock code press **ENTER** on screen