ECLIPSE

<u>Unlocking Procedure for AVN726E</u>

ATTN: This **AVN** has a **Security ID** Number and not **Electronic Serial Number.** It will need to physically pull out unit to get serial number

**Before trying to <u>Retrieve the Existing Security Code</u> make sure the unit is displaying "CALL 800", if it is displaying " Disc is incorrect. Security was not disabled." the unit needs to be locked-up by inserting any CD for a total of 5 times.

1. After it says to "**CALL 800**" on screen

2. Press and hold the **AV** and press the **MENU** button 5 times [Located on the bottom part of the front panel]

3. Screen will show **Security ID #** at the top with the **6 Digit Code** below the Security ID #

4. Give these codes along with the **Serial #** to the Service Representative

5. Enter New code by using touch screen

6. After entering the unlock code press **DONE** on screen. The AVN726E will reboot. This may take about a minute to load the Navigation application

Eclipse Customer Support 1-800-233-2216 option # 4

M-F 8:30 AM – 5:00 PM (PST) [West Coast]