## RETURN AUTHORIZATION REQUEST FORM

Date:			Contact Name:	Contact Name:	
Retailer's Name			Tel.:#		
Shipping Location:			Fax #:		
			Email:		
QTY	MODEL#	SERIAL#	COMPLAINT	CONSUMER'S NAME	

## **INSTRUCTIONS:**

- 1. Please complete the above authorization form and send it to the attention of **Service Dept** via **email: rma@automob.ca**.
- 2. **Do not** ship using the original retail carton. Please ship original retail carton and goods inside an appropriate shipping container.
- 2. When shipping the above product, clearly print the RA# on the outside of the shipping carton, and ship via any courier of your choice **PREPAID**, otherwise it will be **REFUSED** by our receiving department.
- 3. Any items refused for warranty upon inspection will automatically be returned to the customer freight collect. All warrantied items replaced or repaired will be shipped back freight prepaid.

\*\*RMA IS VALID FOR 30 DAYS FROM THE DATE OF ISSUE. ANY UNITS RETURNED AFTER THE 30 DAYS WILL BE REFUSED\*\*



tel.: (514) 745-8030 toll free: (888) 557-8278 email: info@automob.ca